

ACCESSIBILITY DECLARATION

Automobiles Citroen is a public limited company with its registered office located at 7 street Henri Sainte Claire Deville 92500 Rueil Malmaison, Public limited company with capital of 159,000,000 euros registered in the Paris Trade and Companies Register under number B 642 050 199

Automobiles Citroen undertakes to make its websites, intranet, extranet and its mobile applications, etc. accessible in accordance with article 47 of law n ° 2005-102 of February 11, 2005.

The multiannual action plan and action plan for 2020 are being prepared and will be published later.

This accessibility statement applies to the site <https://medialibrary.groupe-psa.com/citroen>. It was established on May 05, 2020.

STATE OF CONFORMITY

The <https://medialibrary.groupe-psa.com/citroen> site is in partial compliance with the general accessibility improvement standard, version 4, due to the non-conformities listed below.

TECHNOLOGIES USED FOR THE REALIZATION OF THE SITE

- HTML5
- CSS
- JavaScript
- Symfony 2 framework
- PHP

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USER AGENTS, TOOLS AND ASSISTANCE TECHNOLOGIES USED TO VERIFY ACCESSIBILITY OF CONTENT

Pending a further audit, content delivery checks were performed using the www.webaccessibility.com tool.

NON ACCESSIBLE CONTENT

Non-conformities

This section will be completed later, when an additional audit has been carried out.

Content not subject to the accessibility obligation

This section will be completed later, when an additional audit has been carried out. In particular, items supplied by third-party entities not controlled by Automobiles Citroen are subject to an exemption.

FEEDBACK AND CONTACT

If you are unable to access content or a service, you can contact the site manager <https://medialibrary.groupe-psa.com/citroen> to be directed to an accessible alternative or to obtain the content under another form.

- Send a message: mediatheque-ac@citroen.com
- Contact Automobiles Citroen SA:

<https://medialibrary.groupe-psa.com/citroen/doc/FR/cgu.pdf>

REMEDIES

This procedure is to be used in the following case.

You have reported to the website manager a lack of accessibility which prevents you from accessing content or one of the portal services and you have not received a satisfactory response.

- Write a message to the Defender of Rights (<https://formulaire.defenseurdesdroits.fr/>)
- Contact the delegate of the Defender of Rights in your region (<https://www.defenseurdesdroits.fr/saisir/delegues>)
- Send a letter by post (free, don't put a stamp)

Defender of rights
Free answer 71120
75342 Paris CEDEX 07